



DELIVERY & RETURNS

Our ***FREE*** delivery service is on selected products: ie parts, accessories and trolley mounted pressure washers - and is **UK mainland only**.

Deliveries to Highlands & Islands are available at a surcharge – Please contact us: 01772 432700 to discuss prices for your postcode.

Once we receive your order we aim to dispatch your product(s) in the shortest possible time:

Small product orders: when placed prior to 2pm these will be dispatched the NEXT working day via Royal Mail, Parcelforce or Courier and will normally arrive within 2 – 3 working days.

Large Product Orders (ie. Trolley mounted Pressure washers):

When order is placed prior to 2pm these will be processed/dispatched within 3 working days via pallet delivery – so will normally arrive within 5 – 6 working days.

Van-fit System orders:

These are built up to order and are COLLECTION ONLY due to weight and safe lifting into vehicles.

We can normally offer 3-4 weeks build time, however we can occasionally offer faster build times so please contact us 01772 432700 if you need to discuss an urgent order.

Bowser Pressure Washers:

These are available to collect in person – DELIVERY is chargeable and cost depends on delivery postcode Lead time from order is approx. 3-4 weeks. We can occasionally offer faster timescales so please contact us 01772 432700 if you need to discuss an urgent order.

RETURNS:

Our returns procedures are clearly explained on our Terms, conditions & delivery page under “important information” at the bottom of the website. Return postage is payable by customer and no refunds are offered until goods have been received and inspected.

Please call our customer support team in the first instance:

01772 432700 or **07484 776 053** with regards to discussing any returns or if you are in anyway unhappy with your order.